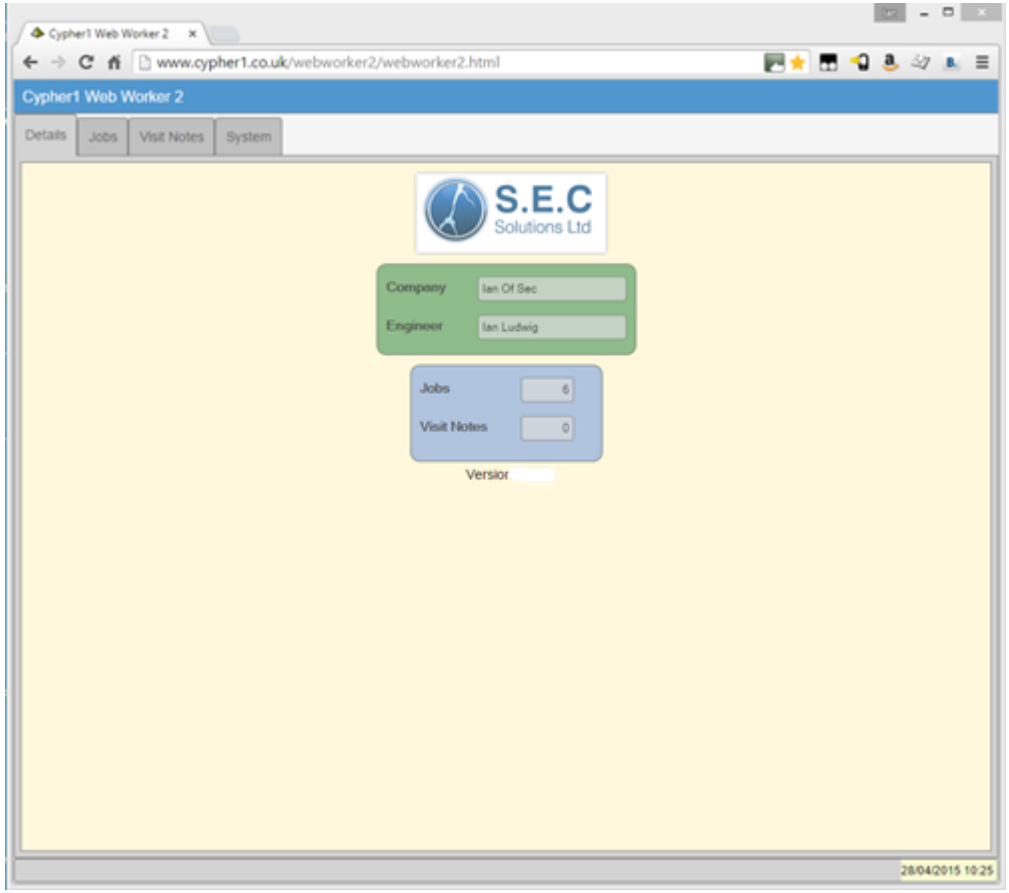
web worker 2 walk through

How it looks, works and interacts with the Cypher Job Costing & Maintenance Module

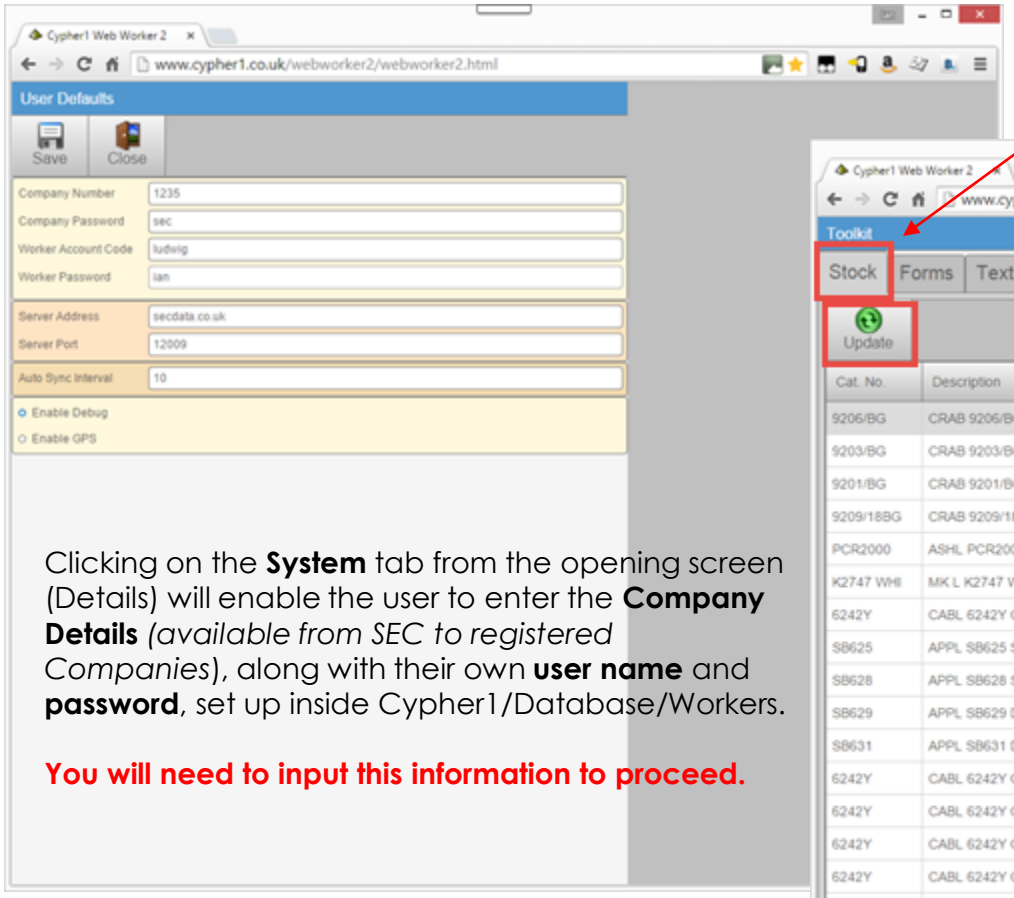
By logging on to www.cypher1.co.uk/webworker2, existing Cypher1 Customers with the Job Costing and Maintenance Module can access the web worker feature for a monthly, per operative, subscription.

The App can be downloaded from the Google Play Store for use on most mobile phones and tablets.

The iOS version is also available



The setup …

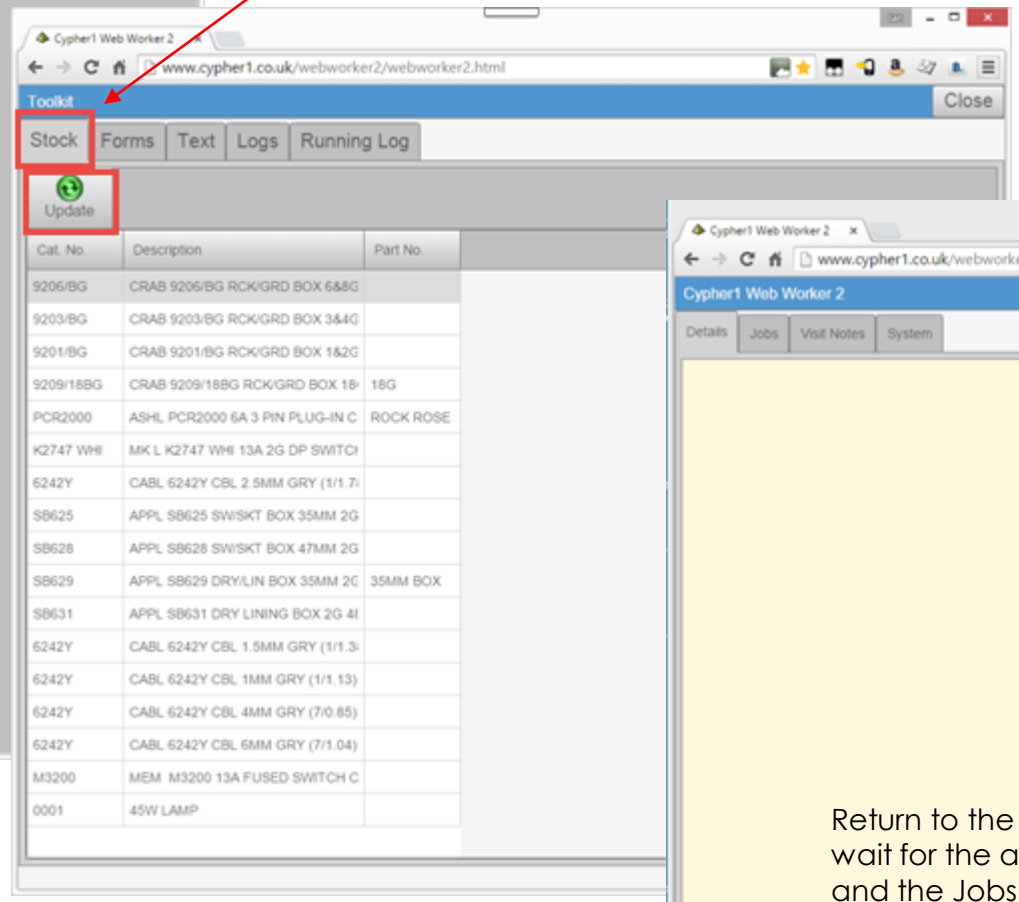


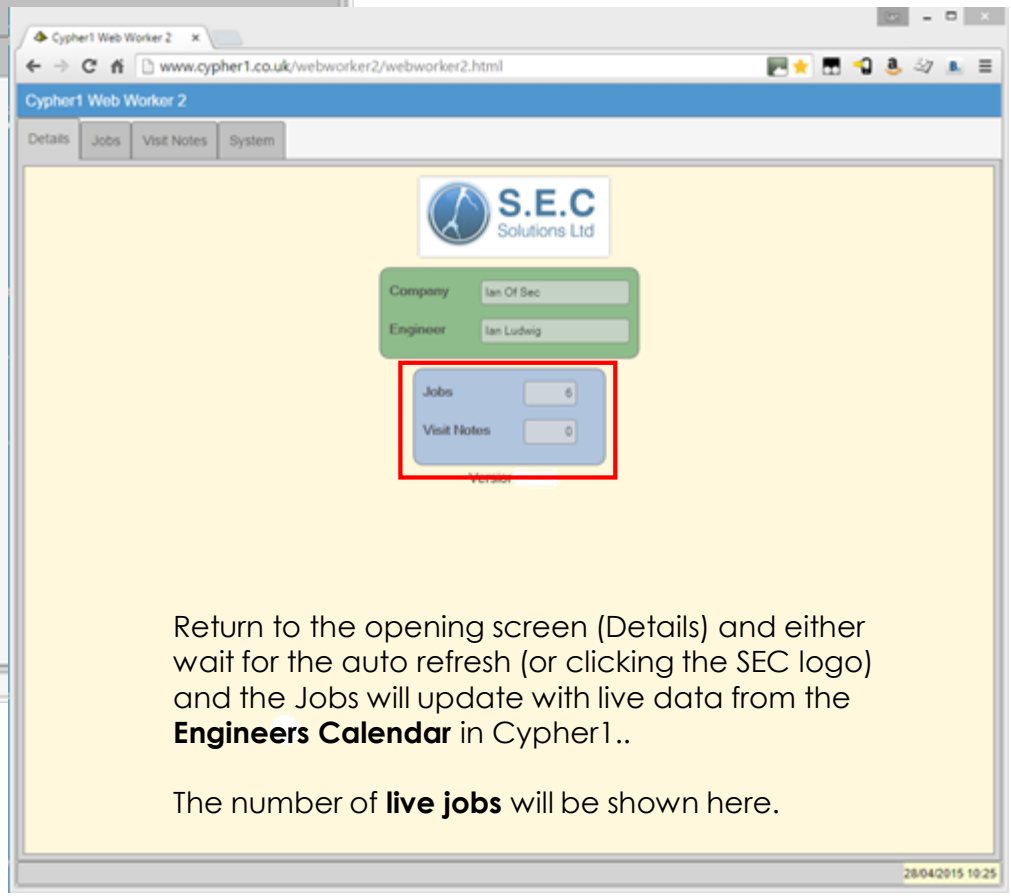
Clicking on the **System** tab from the opening screen (Details) will enable the user to enter the **Company Details** *(available from SEC to registered Companies)*, along with their own **user name** and **password**, set up inside Cypher1/Database/Workers.

You will need to input this information to proceed.

If **Van Stock** is in use, this information can be downloaded to the device directly from Cypher1.

Stock Control module required.

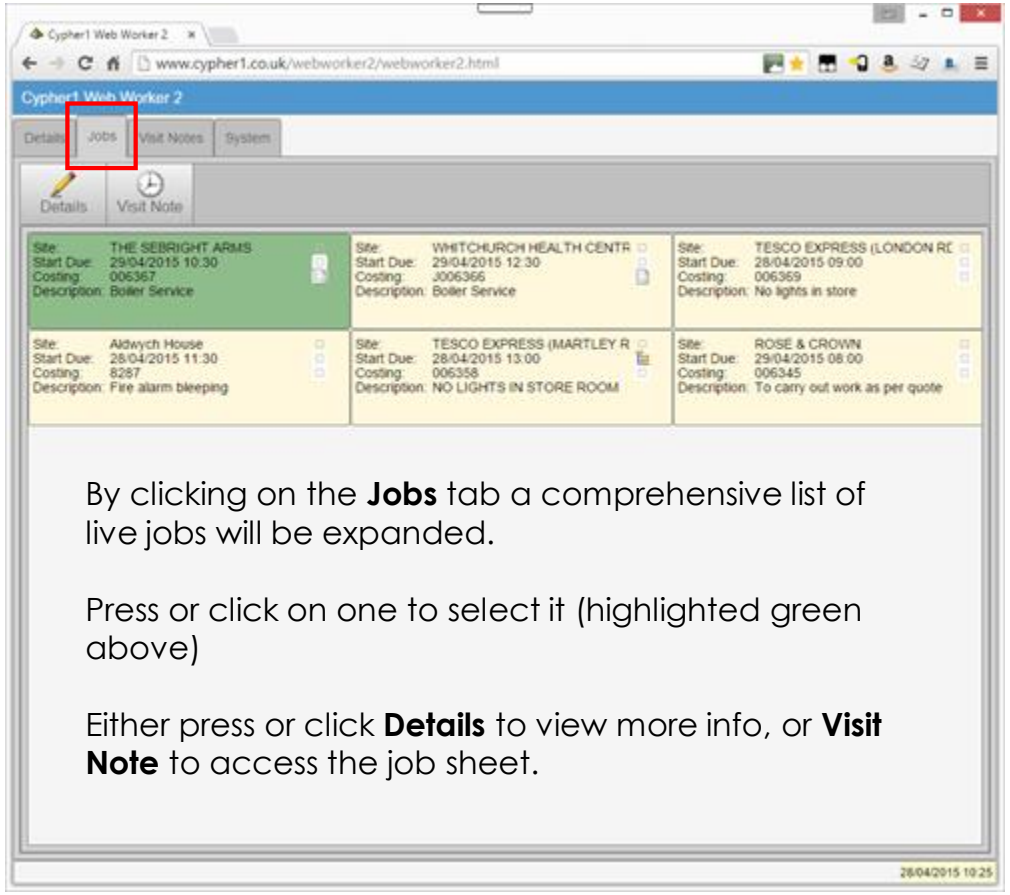




Return to the opening screen (Details) and either wait for the auto refresh (or clicking the SEC logo) and the Jobs will update with live data from the **Engineers Calendar** in Cypher1..

The number of **live jobs** will be shown here.

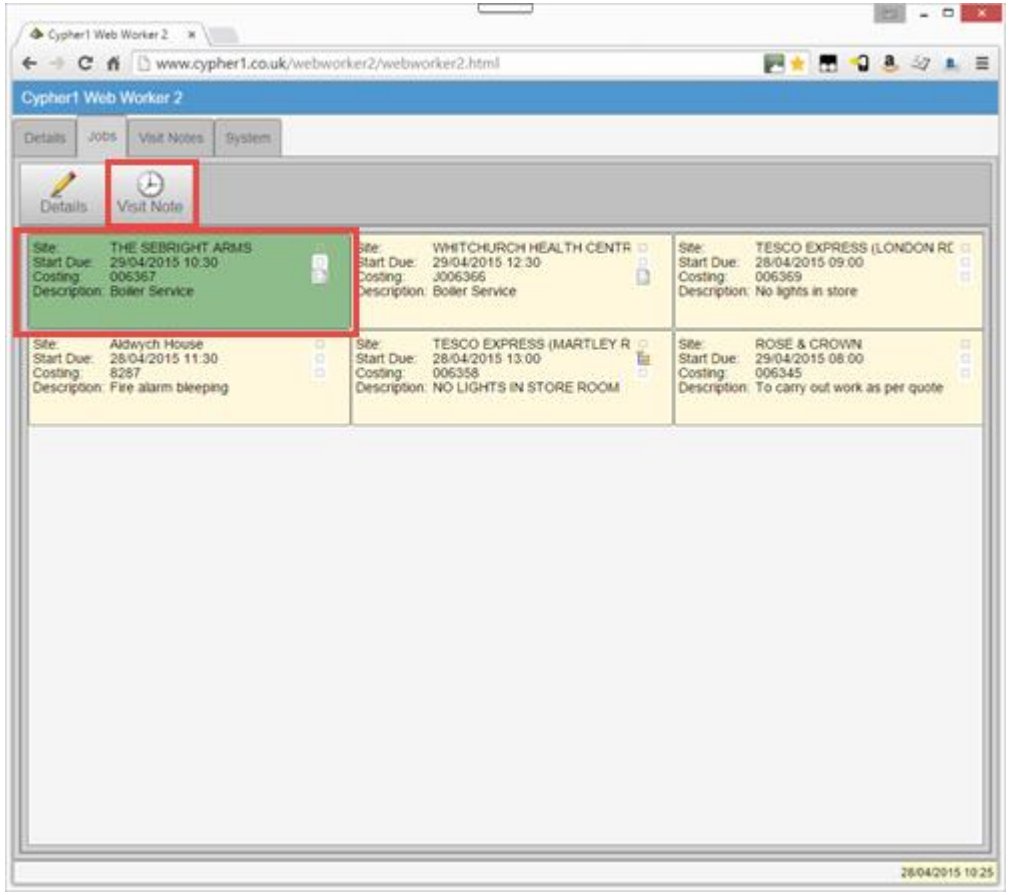
The Jobs list



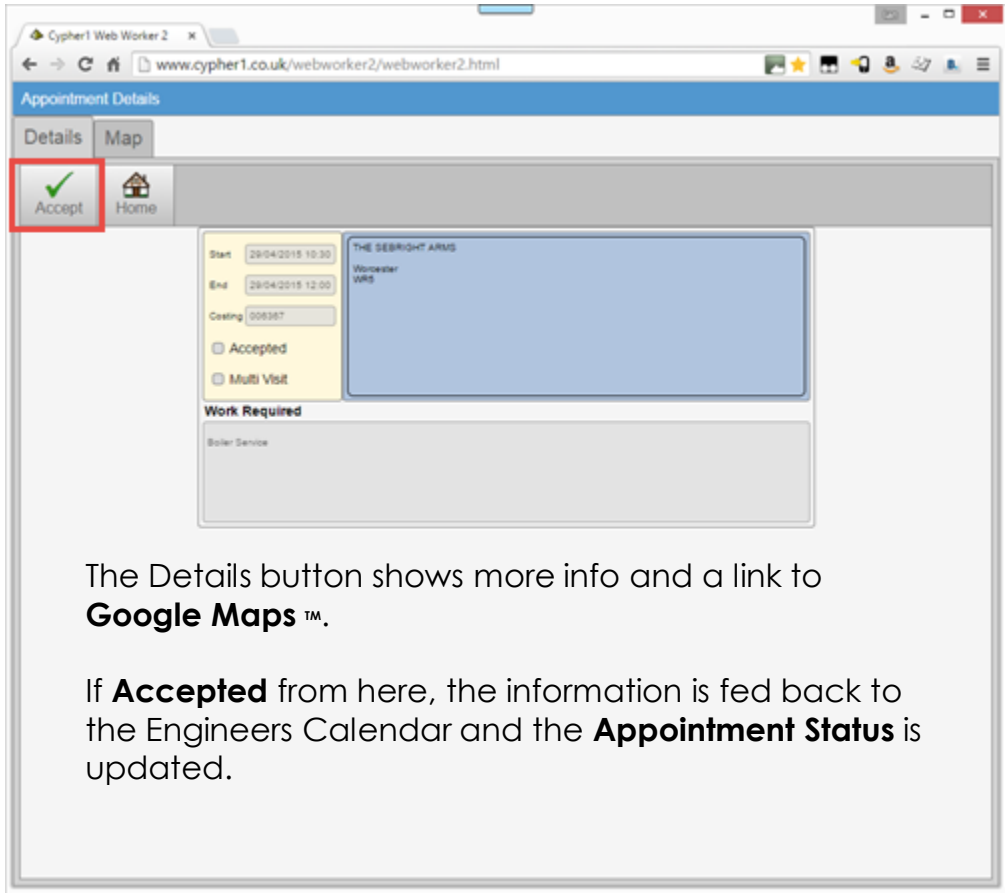
By clicking on the **Jobs** tab a comprehensive list of live jobs will be expanded.

Press or click on one to select it (highlighted green above)

Either press or click **Details** to view more info, or **Visit Note** to access the job sheet.

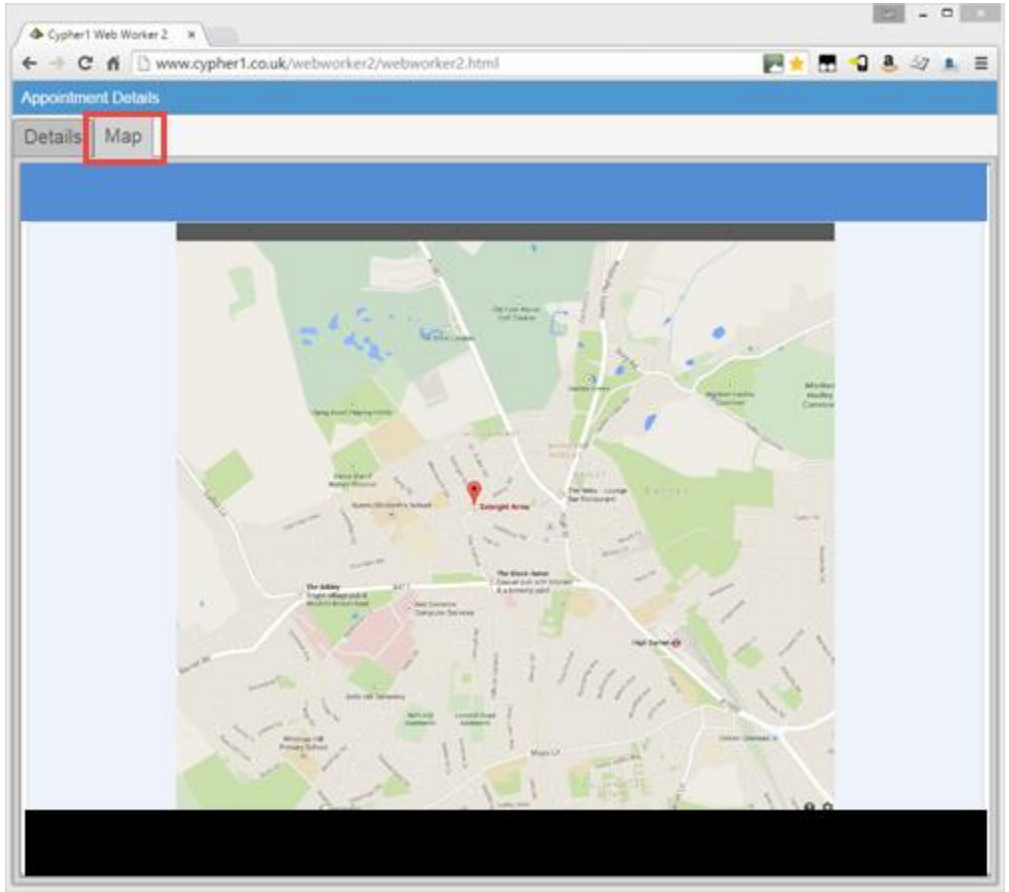


Accepting & Maps.

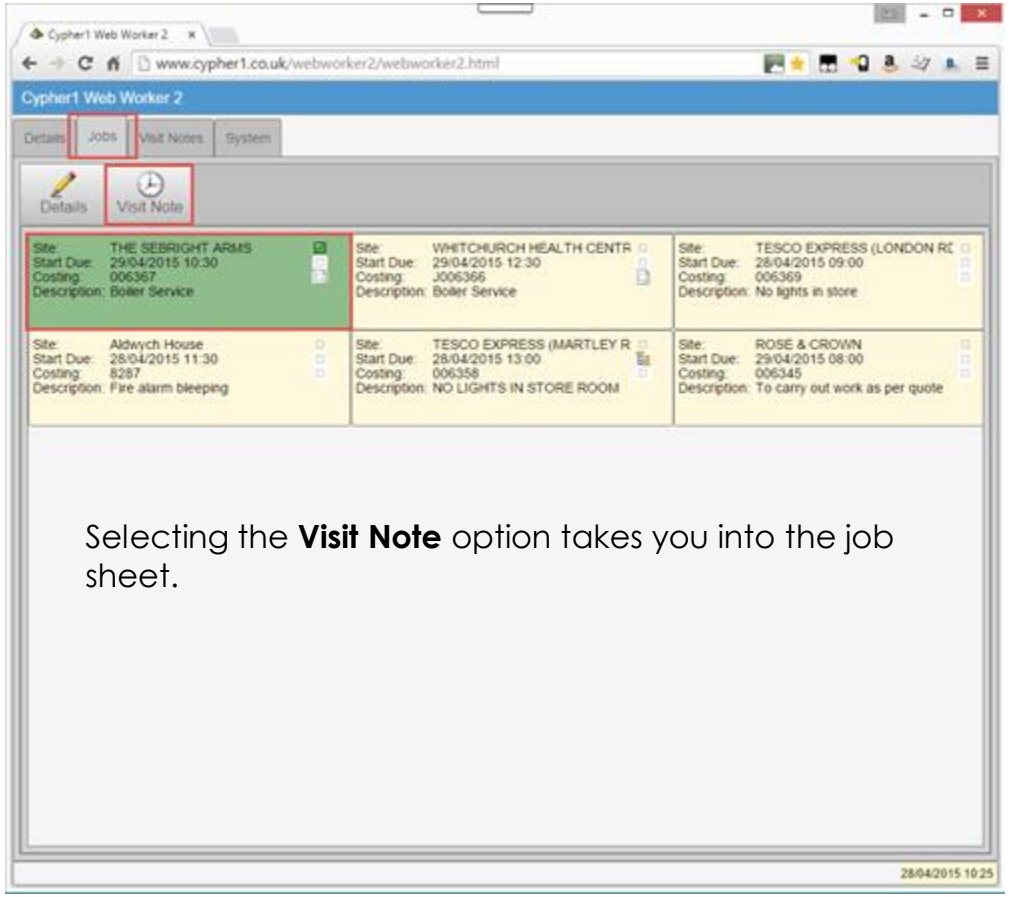


The Details button shows more info and a link to **Google Maps ™**.

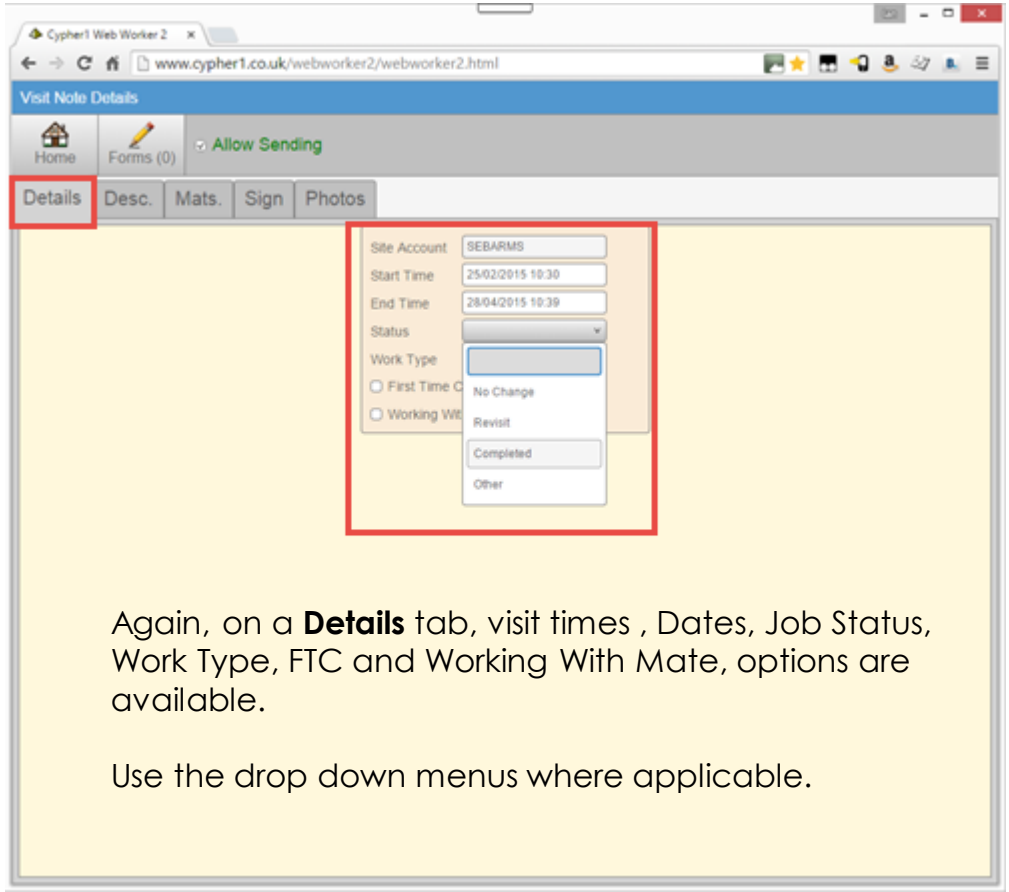
If **Accepted** from here, the information is fed back to the Engineers Calendar and the **Appointment Status** is updated.



Visit Notes (the job sheet).



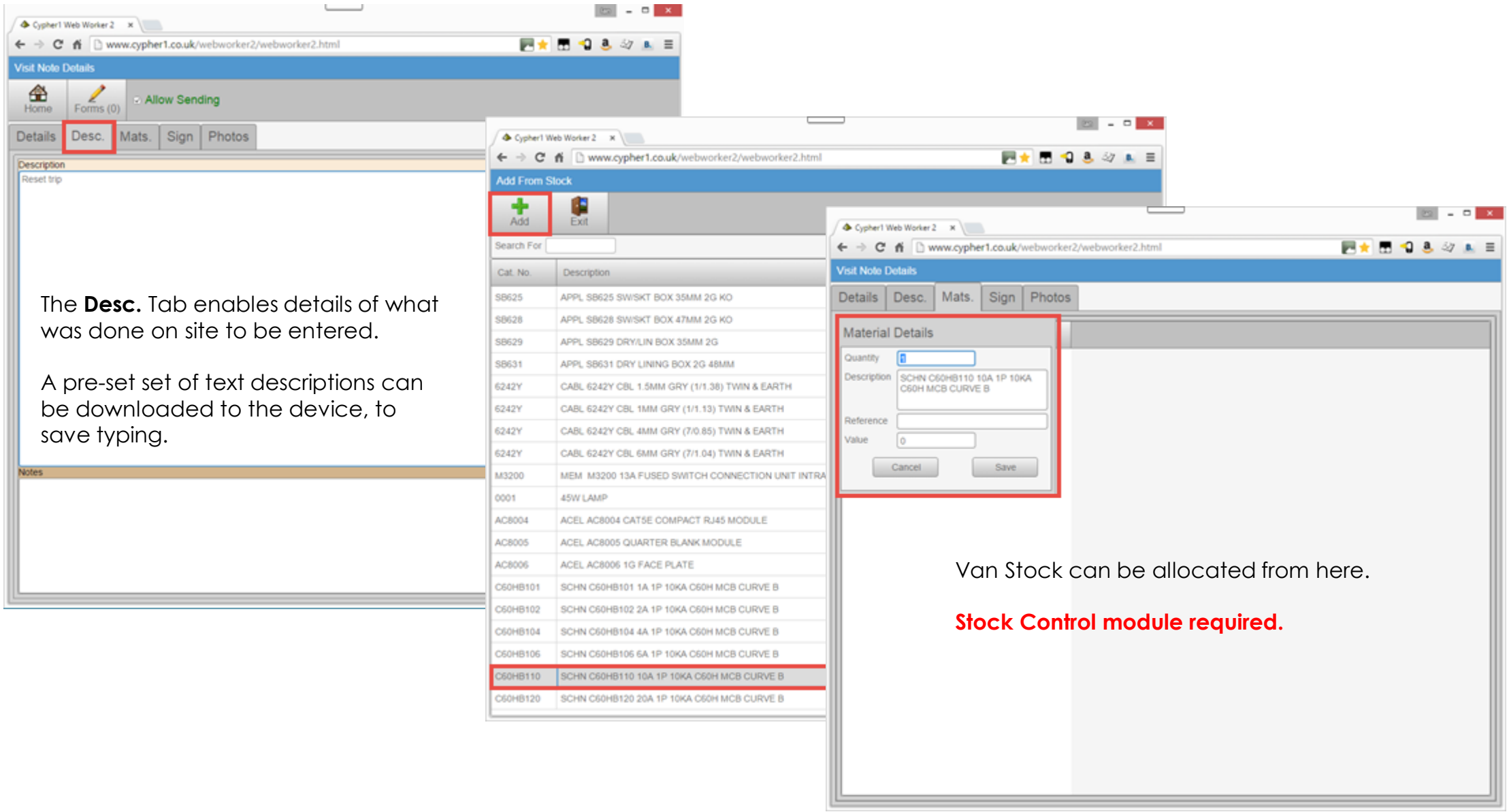
Selecting the **Visit Note** option takes you into the job sheet.



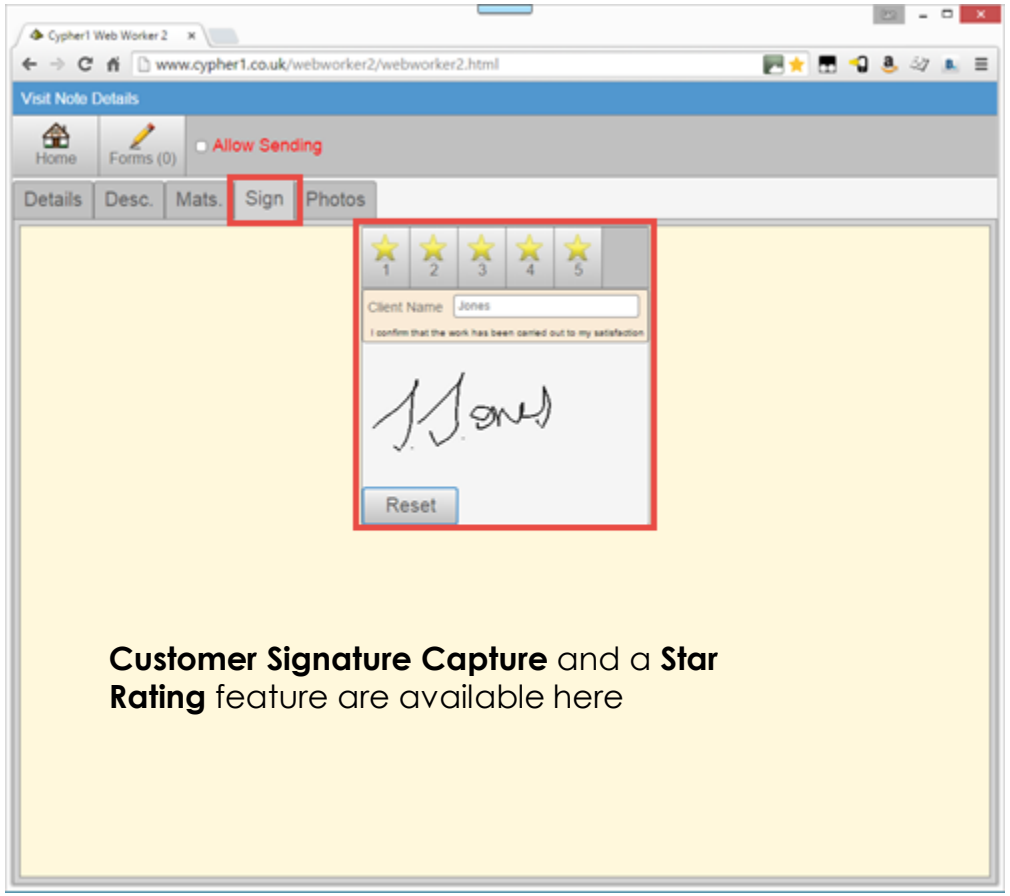
Again, on a **Details** tab, visit times , Dates, Job Status, Work Type, FTC and Working With Mate, options are available.

Use the drop down menus where applicable.

Recording Job details & Stock.

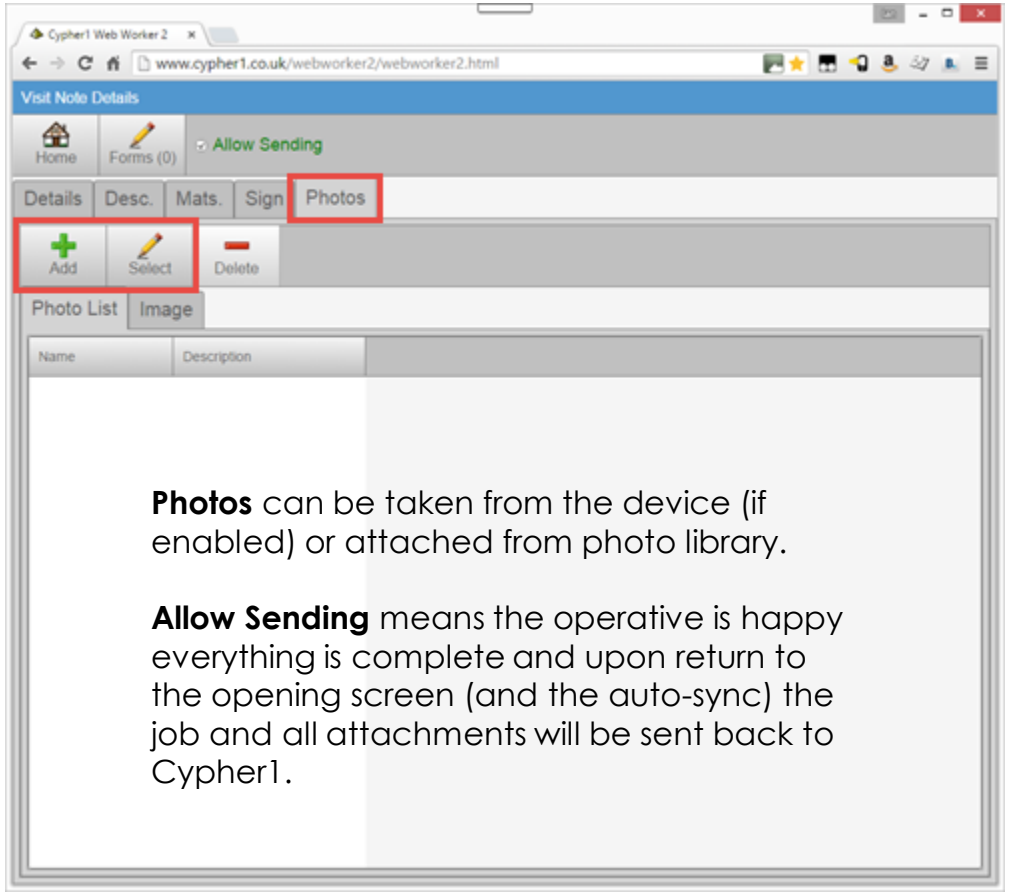


Signing Off …



Customer Signature Capture and a **Star Rating** feature are available here

PLEASE CONTACT SEC FOR DETAILS OF THE **FORMS FEATURE**, NOT COVERED IN THIS DOCUMENT.

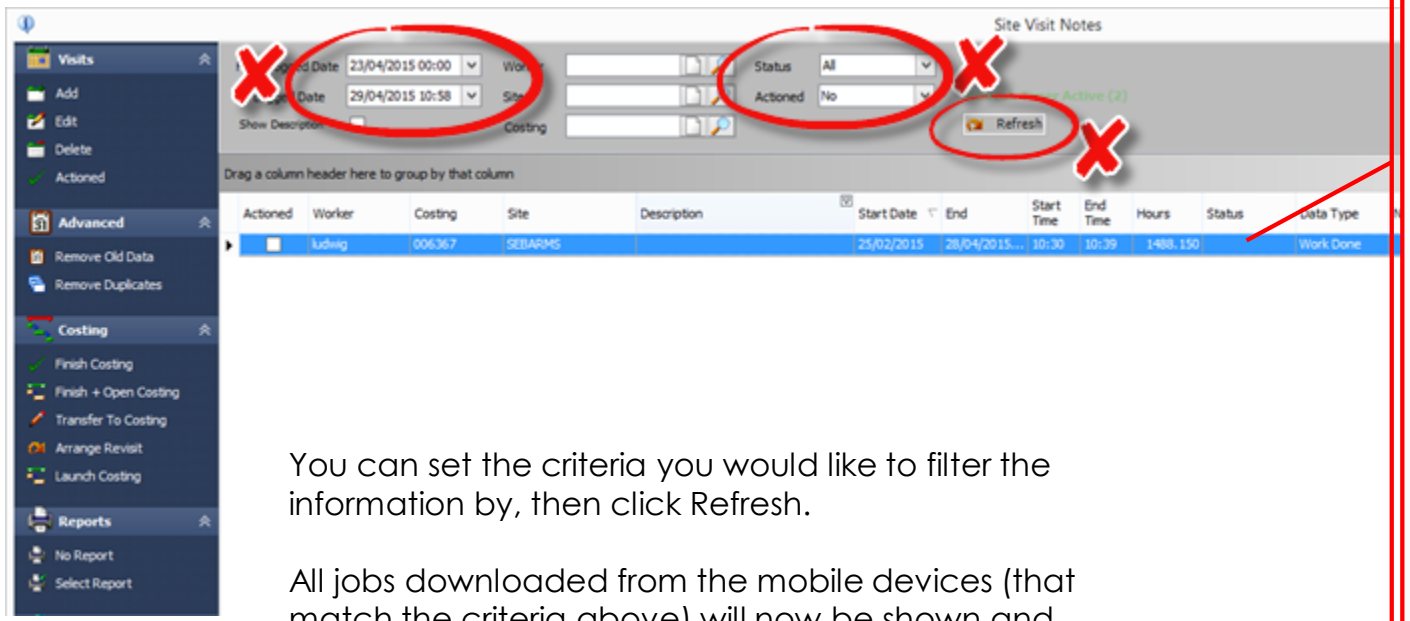


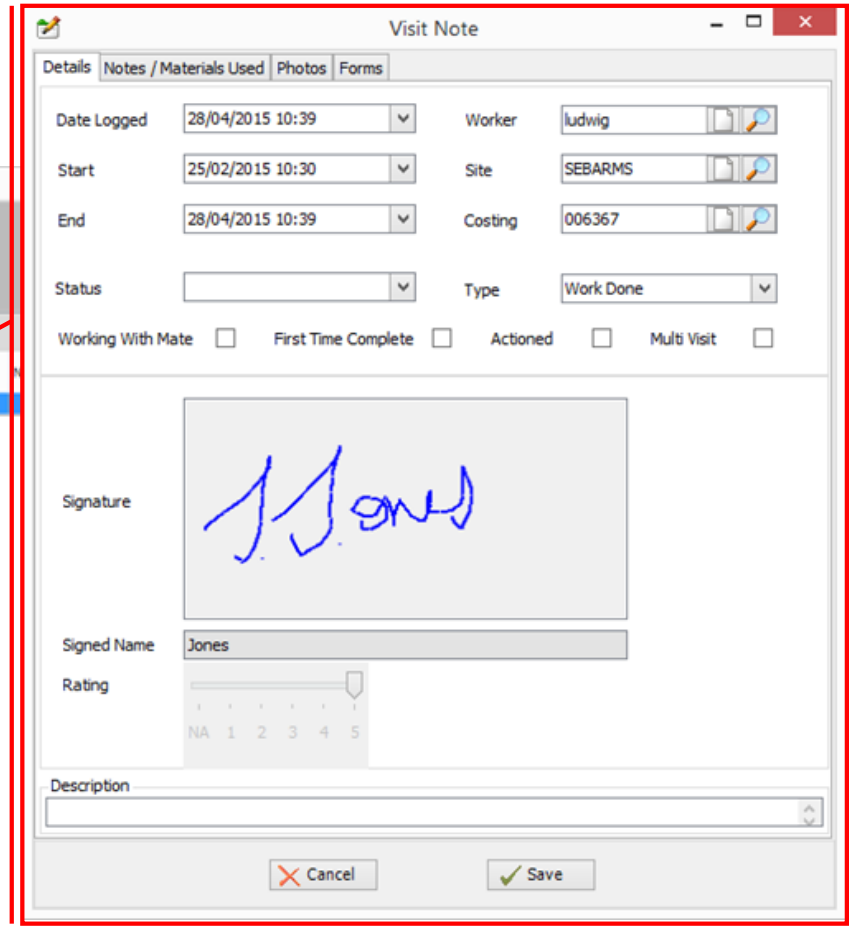
Photos can be taken from the device (if enabled) or attached from photo library.

Allow Sending means the operative is happy everything is complete and upon return to the opening screen (and the auto-sync) the job and all attachments will be sent back to Cypher1.

Back in Cypher1 …

Open Cypher1 and from the Launchpad click the **Database** tab, then **Visit Notes**.





You can set the criteria you would like to filter the information by, then click Refresh.

All jobs downloaded from the mobile devices (that match the criteria above) will now be shown and are ready for **Actioning.**

See separate "help" on Transferring to Costing **etc.**