web worker 2 walk through

How it looks, works and interacts with the Cypher Job Costing & Maintenance Module

By logging on to <u>www.cypher1.co.uk/webworker2</u>, existing Cypher1 Customers with the Job Costing and Maintenance Module can access the web worker feature for a monthly, per operative, subscription.

The App can be downloaded from the Google Play Store for use on most mobile phones and tablets.

The iOS version is also available

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Cypher1 Web	Worker 2											
Details Jobs	Visit Notes	System										
				Company Engineer Jobs Visit N	Ian Of S Ian Lud Rotes Versior.	.E.C utions Ltd						

The setup ...

Cypher1 Web Work	er 2 X
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User Defaults	
Save Close	
Company Number	1235
Company Password	sec
Worker Account Code	ludwig
Worker Password	lan
Server Address	secdata.co.uk
Server Port	12009
Auto Sync Interval	10
Enable Debug	
O Enable GPS	

Clicking on the **System** tab from the opening screen (Details) will enable the user to enter the **Company Details** (available from SEC to registered Companies), along with their own **user name** and **password**, set up inside Cypher1/Database/Workers.

You will need to input this information to proceed.

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9203/BG	CRAB 9203/BG RCK/GRD BOX 384G		Details Jobs Visit Notes System
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PCR2000	ASHL PCR2000 6A 3 PIN PLUG-IN C	ROCK ROSE	Solutions Ltd
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6242Y	CABL 6242Y CBL 2.5MM GRY (1/1.7)		Company Ian Of Sec
\$8625	APPL SB625 SW/SKT BOX 35MM 2G		Engineer Ian Ludwig
SB628	APPL SB628 SW/SKT BOX 47MM 2G		
SB629	APPL SB629 DRY/LIN BOX 35MM 2G	35MM BOX	Jobs 6
S8631	APPL SB631 DRY LINING BOX 2G 48		Visit Notes 0
6242Y	CABL 6242Y CBL 1.5MM GRY (1/1.3		
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6242Y	CABL 6242Y CBL 4MM GRY (7/0.85)		
	CABL 6242Y CBL 6MM GRY (7/1.04)		
6242Y			

Return to the opening screen (Details) and either wait for the auto refresh (or clicking the SEC logo) and the Jobs will update with live data from the **Engineers Calendar** in Cypher1..

The number of live jobs will be shown here.

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The Jobs list

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Details	Visit Note								
Site: Start Due: Costing Description	THE SEBRIGHT ARMS 29/04/2015 10:30 006367 Boller Service	Site: Start Due: Costing: Description	WHITCHURCH HEALTH CENTR 29/04/2015 12:30 J006366 Deler Service	Site: TES Start Due: 28/0 Costing: 0063 Description: No 8	CO EXP 14/2015 369 ights in 1	RESS 09:00 store	LON	IDON	RE
Site: Start Due: Costing	Aldwych House 28/04/2015 11:30 8287 Eire alwm bleening	Site: Start Due: Costing: Description	TESCO EXPRESS (MARTLEY R 28/04/2015 13:00	Site: ROS Start Due 29/0 Costing 0060 Description To c	SE & CR 14/2015 345 Carry out	0WN 08:00	as pe	1 0001	

live jobs will be expanded.

Press or click on one to select it (highlighted green above)

Either press or click **Details** to view more info, or **Visit Note** to access the job sheet.

28/04/2015 10:25

Actives interactions	2				
etails Jobs Visit ?	Notes System				
Details Visit No Ste THE SEBS Start Due 29/04/201 Costing 006367 Description: Boller Sen	to RIGHT ARMS 5 10:30	site Start Due: Dosting Description	WHITCHURCH HEALTH CENTR 29/04/2015 12:30 3005366 Boller Service	Site Start Due Costing Description	TESCO EXPRESS (LONDON RO 28/04/2015 09:00 0063659 No lights in store
Ste. Aldwych H Start Due: 28/04/201 Dosting: 8267 Description: Fire alarm	louse 0 5 11:30 0 5 bleeping	Site Start Due: Costing Description	TESCO EXPRESS (MARTLEY R 28/04/2015 13:00 006558 NO LIGHTS IN STORE ROOM	Site: Start Due Costing Description	ROSE & CROWN 29/04/2015 08:00 006345 To carry out work as per quote
	area an	1			

Accepting & Maps.

 ♦ Cypher1 Web Worker 2 × ← ⇒ C ň □ www. 	cypher1.co.uk/webwork	ker2/webworker2.html	E *	 	
Appointment Details					
Details Map					
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	Work Required				
	Boler Service				

The Details button shows more info and a link to **Google Maps** TM.

If **Accepted** from here, the information is fed back to the Engineers Calendar and the **Appointment Status** is updated.



Visit Notes (the job sheet).

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pher1 Web Work	inf 2							
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te Aldwych art Due 28/04/2 osting 8287 escription Fire ata	h House 1015 11:30 Irm bleeping	Site: Start D Costing Descrip	TESCO EXPRESS (M ue: 28/04/2015 13:00): 006358 ption: NO LIGHTS IN STOR	ARTLEY R	Site: Start Due: Costing: Description	ROSE & CROW 29/04/2015 08:0 006345 To carry out wor	N 10 1k as per quo	ste
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Again, on a **Details** tab, visit times, Dates, Job Status, Work Type, FTC and Working With Mate, options are available.

Use the drop down menus where applicable.

Recording Job details & Stock.

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Notes	M3200 MEM M3200 13A FUSED SWITCH CONNECTION UNIT INTR	A
	0001 45W LAMP	
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	AC8005 ACEL AC8005 QUARTER BLANK MODULE	
	AC8006 ACEL AC8006 1G FACE PLATE	Van Stock can be allocated from here.
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Signing Off ...

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Visit Note Details					
Home Forms (0) Allow Sending					
Details Desc. Mats. Sign Photos					
Customer Signature Capture and a Star Rating feature are available here	r				

PLEASE CONTACT SEC FOR DETAILS OF THE FORMS FEATURE, NOT COVERED IN THIS DOCUMENT.



Photos can be taken from the device (if enabled) or attached from photo library.

Allow Sending means the operative is happy everything is complete and upon return to the opening screen (and the auto-sync) the job and all attachments will be sent back to Cypher1.

Back in Cypher1 ...

Open Cypher1 and from the Launchpad click the **Database** tab, then **Visit Notes**.

Arrange Revisit

Launch Costing

👙 Select Report

Reports



You can set the criteria you would like to filter the information by, then click Refresh.

All jobs downloaded from the mobile devices (that match the criteria above) will now be shown and are ready for **Actioning**.

See separate "help" on Transferring to Costing etc.

	2		Visit	Note		-		×
II	Details Notes / Ma	aterials Used Photos For	ms					
	Date Logged	28/04/2015 10:39	*	Worker	ludwig		$\left \right $	
H	Start	25/02/2015 10:30	~	Site	SEBARMS		$\left \right\rangle$	
	End	28/04/2015 10:39	*	Costing	006367		$\left \right $	
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